



Iowa Alliance in Home Care Conference

Nov. 1, 2023



PROGRAM OVERVIEW

This conference brings together Iowa home health professionals for collaboration, fellowship and education. This year's conference will feature Department of Inspections, Appeals and Licensing health facility surveyor Wendi Lippens and home health professional Annette Lee. They will share updates and changes that affect Iowa's home health agencies. The day will end with a motivational presentation by Allen Lycka, M.D., to help you return to your job refreshed and renewed!

INTENDED AUDIENCE

Home health professionals.

CONFERENCE AGENDA

8:45 a.m.

Welcome

Andrea Kent, RN, IAHC President, Administrator, New Choices Home Health Program, Bettendorf

9 a.m.

Keeping Up With Home Health Compliance

Wendi Lippens, RN, B.S.N., M.H.A., CHFS, Health Facilities Surveyor, Iowa Department of Inspections Appeals and Licensing, Des Moines

Wendi Lippens will discuss the four core elements that make up the emergency preparedness program, the home health survey process and frequently cited deficiencies from home health surveys. She also will review examples of deficiencies.

Learning objectives:

- Discuss the top 10 deficiencies identified in the home health agency surveys over the past three years.
- Discuss four core elements of the emergency preparedness program.
- Discuss the home health agency survey process.

10 a.m.

Break

10:15 a.m.

Regulatory Update: Final Rule Glimpse, New Coverage Rules, Quality Measures, Payment Updates and Audit/Survey Update

Annette Lee, RN, Founder, Provider Insights, Des Moines

CMS has been BUSY! Not only do we have multiple payment changes to consider, but the line also goes around the block with the changes coming in the next two years for quality ratings, the Expanded Home Health Value-Based Purchasing Model and OASIS. Get the updates, discover the impact on your agency and learn actions needed by you and your team.

Learning objectives:

- Discuss actions to take for your team.
- Discuss payment changes and future changes.
- Learn the impact on your agency.

11:15 a.m.

Business Meeting

11:45 a.m.

Lunch Break

12:45 p.m. Clinician Impact on the Expanded Home Health Value-Based Purchasing Model and OASIS
Annette Lee, RN, Founder, Provider Insights, Des Moines

The clinical field staff, educators and quality assurance have a direct impact on the agency bonus or penalty of up to 5%. This year's data turns into 2025's payment impact. This session will review the items used for the Expanded Home Health Value-Based Purchasing Model that are in OASIS. We also will go through each item in detail to discuss where the risks are and how to ensure you have the right score.

Learning objectives:

- Discuss where the risks are.
- Ensure your organization's score.
- Review items used for the Expanded Home Health Value-Based Purchasing Model.

1:45 p.m. Break

2 p.m. Clinician Impact on the Expanded Home Health Value-Based Purchasing Model: Hospitalizations and HHCAPHS
Annette Lee, RN, Founder, Provider Insights, Des Moines

Do you think your "achievement points" and "improvement points" look good but your Expanded Home Health Value-Based Purchasing Model score is lackluster? Did you realize that hospitalizations alone are the highest weighted item from the total performance score? If you did great everywhere but hospitalizations, this is still enough to weigh you down, so you don't have the bonus you thought was coming your way. HHCAPHS is the least-talked-about 35% of the scores, so you don't want to leave them behind. We'll review in detail the items that could make or break you and how to affect those scores with good case management.

Learning objectives:

- Discuss how to impact your score positively.
- Overview of good case management.
- Review items that impact your score.

3 p.m. Break

3:15 p.m. L.A.U.G.H. and the World Laughs With You
Allen Lycka, M.D., FRCPC, ABD, Speaker, Author, Coach, Edmonton, Alberta, Canada

After a long, grinding day, it's great to interject a bit of levity into your situation. This presentation will demonstrate how a sense of humor can help you deal with the changes and challenges in both the workplace and in life. L.A.U.G.H. stands for:

- L – let it go.
- A – attitude.
- U – you.
- G – get it done.
- H – humor.

Participants will learn tools, tips and techniques for using humor to reduce stress and for dealing with not-so-funny stuff.

4:15 p.m. Adjourn

FACULTY

Annette Lee is a registered nurse with an MBA. She has been practicing since 1990. For more than a decade, she worked with the Centers for Medicare and Medicaid Services' home health and hospice intermediary, where she provided reviews of education about home health and hospice documentation. She worked as a specialist in the Medical Review, Appeals and Provider Education departments. Lee founded Provider Insights to offer support and education about Medicare reimbursement issues and effective documentation strategies. She also helps providers with survey preparation and appeals.

Wendi Lippens is a registered nurse with over 20 years of experience in home health and hospice services, working as a field clinician and then progressing to clinical management and leadership roles. She has worked as a health facilities surveyor for the State of Iowa for 5½ years, surveying home health, hospice and rural health clinics. She is the OASIS education coordinator for the state. She earned her Bachelor of Science in nursing degree in 2015, her master's in health care administration degree in 2017 and health facilities surveyor certification in 2017.

Allen Lycka, M.D., is one of the world's leading cosmetic dermatologists. A pioneer in cosmetic surgery, he helped develop several innovative technologies and has spoken on podiums around the globe. In 2003, Dr. Lycka was diagnosed with ALS and given six months to live. After fighting the diagnosis, he is here today because of his courage and determination. Having been given a "golden ticket," Dr. Lycka used his experience to co-author the book "The Secrets of Living a Fantastic Life" and speaks to groups worldwide about transforming lives.

REGISTRATION

Register online at www.ihaonline.org.

REGISTRATION FEES PER PERSON

- IAHC members – \$175
- Nonmembers – \$225

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CONTINUING EDUCATION

IHA (Iowa Board of Nursing provider No. 4) will award 4.0 nursing contact hours. Contact hours will not be issued unless your Iowa license number is provided on the certificate completed the day of the conference. To receive contact hours or a certificate of attendance, you must attend the entire conference. No partial credit will be granted.

PROGRAM LOCATION

Sheraton West Des Moines Hotel, 1800 50th St., West Des Moines, IA 50266.

- If you have dietary restrictions or allergies, email iharegistration@ihaonline.org.
- Dress for the conference is business casual. Layered clothing is recommended for your comfort.

LODGING

IHA has a discounted corporate rate attendees can use for overnight accommodations at the Sheraton West Des Moines Hotel. The discounted rate is offered to IAHC event attendees on "non-last room" availability, meaning there are times when this rate will not be available because of high demand. Book early if you think you may need arrangements. When calling, please reference the IAHC Conference 2023 or click here to book. \$129 per night plus taxes. Rooms are available Tuesday, October 31, to Thursday, Nov. 2. The last day to book is Thursday, Oct. 12.

PROGRAM MATERIALS

This is a paperless conference. IHA will email conference materials when available.

REGISTRATION/CANCELLATION/REFUND POLICY

- Cancellations and substitutions are welcome anytime. Email cancellations and substitution requests to iharegistration@ihaonline.org.
- IHA will refund cancellations received 10 or more business days before the conference.
- IHA will charge a \$50 administrative fee to cancellations received six to nine business days before the conference.
- IHA will not refund cancellations received five or fewer business days before the conference.
- IHA will calculate refunds by the date received and the IHA business days remaining before the conference.
- IHA may cancel the conference because of low enrollment. If so, IHA will notify preregistered participants and provide full refunds.

ADA POLICY

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