

WORKPLACE VIOLENCE PREVENTION WORKSHOP



PROGRAM STRUCTURE

All sessions are in person at their respective sites from 1–4 p.m.:

- Friday, June 21, Cass Health, Atlantic
- Friday, June 28, Regional Medical Center, Manchester
- Thursday, July 18, Iowa Hospital Association, Des Moines
- Friday, July 19, Pocahontas Community Hospital, Pocahontas
- Friday, July 26, Jefferson County Health Center, Fairfield

INTENDED AUDIENCE

This program is for hospital and service-line leaders involved in developing workplace violence prevention programs for their facilities and leaders who help reduce incidents at their hospitals or other health care settings.

PROGRAM AGENDA

1 p.m.

Diffusing Tense Moments: How to Reduce the Likelihood of Workplace Violence

Molly Mackey, MBA, Chief Learning Officer, LEAdRNship Institute, Jesup

Did you know health care workers are five times more susceptible to workplace violence than workers in other occupations? Safety matters, so training is essential to tackle the crucial issue of workplace violence head-on. Discover the steps your organization can implement, from crafting a robust workplace violence plan to analyzing incident reports.

Besides workplace violence, Mackey will discuss diffusing tense crisis moments using trauma-informed care principles, providing essential skills for managing challenging situations with empathy and understanding. Participants will learn practical techniques for lowering tension, recognizing trauma triggers and fostering a safe environment for all involved. Through interactive exercises and case studies, attendees will enhance their ability to respond effectively to crises while prioritizing others' emotional well-being.

Learning objectives:

- Comprehend the importance of building a workplace violence plan.
- Identify appropriate interventions for specific customers.
- Identify the appropriate roles that should be involved in the workplace violence committee.
- Review and practice de-escalation techniques.
- Understand the signs of escalation.

2:30 p.m.

Workplace Violence: A Legal Perspective

Abhay Nadipuram, Chief Legal Officer, Iowa Hospital Association, Des Moines, and attorneys representing Adair, Bremer, Jefferson, Pocahontas and Polk counties

Understanding Chapter 708 of the Iowa Code, which governs general assault and assault against health care workers, is critical to building a solid workforce violence prevention program in health care facilities. During this session, participants will learn about the Iowa Code and hear from county attorneys about how best to report assaults in hospitals and what hospitals can do to help law enforcement hold bad actors accountable.

- Describe Chapter 708 of the Iowa Code and what it means during a workplace violence incident.
- Detail reporting processes for health care workers and city and county law enforcement.
- Explore hospital staff rights when workplace violence occurs and describe the importance of reporting.

PRESENTERS

Molly Mackey is the founder and chief learning officer of the LEAdErNship Institute and the director of knowledge acquisition and transfer at Optimate LifeServices. She received her bachelor's degree and MBA from the University of Iowa. Mackey is a certified talent development professional and has written two books: "52 Powerful Reflection Questions for Leaders" and "52 Powerful Reflection Questions for Emotionally Intelligent Leaders."

Abhay Nadipuram is the chief legal officer for the Iowa Hospital Association. Previously, Nadipuram was vice president and chief legal officer for Care Initiatives, a long-term care provider serving more than 2,800 Iowans. He is the executive sponsor for IHA's inclusion initiatives and is the corporate secretary and secretary to the board of officers and trustees. Nadipuram is on the board of directors for the Iowa Law School Foundation. In 2020, he was named to the Business Record's Forty Under 40. Nadipuram is a graduate of Wartburg College and the University of Iowa College of Law.

REGISTRATION

Register online at www.ihaonline.org. There is no charge for IHA members.

CONTINUING EDUCATION

IHA, Iowa Board of Nursing Provider No. 4, will award 3.0 nursing contact hours to event participants. IHA will not issue nursing contact hours without an Iowa license number on the certificate on the conference day. You must attend the entire educational program portion of the day to receive nursing contact hours or a certificate of attendance. No partial credit will be granted.

CONFERENCE MATERIALS AND RECORDINGS

This is a paperless conference. IHA will email conference materials when available.

CANCELLATION/REFUND POLICY

Cancellations and substitutions are welcome anytime. Email cancellations and substitution requests to iharegistration@ihaonline.org. IHA may cancel the conference because of low enrollment. If so, IHA will notify preregistered participants and provide full refunds.

ADA POLICY

IHA does not discriminate in its educational programs based on race, religion, color, sex or disability. IHA wishes to ensure no one with a disability is excluded, denied services, segregated or treated differently than others because of the absence of auxiliary aids and services. If you need auxiliary aids or services identified in the Americans With Disabilities Act to attend this conference, call IHA at 515-288-1955, or write to the IHA Education Department.