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Thursday, Oct. 27, 2022

Today's Headlines

- AONL updates guidance to mitigate workplace violence
- Ransomware team targeting hospitals, public health organizations
- Thank you to the 2022 Iowa Hospital Heroes
- IHA associate member spotlight: Shive-Hattery

AONL updates guidance to mitigate workplace violence

The American Organization for Nursing Leadership and the Emergency Nurses Association are incorporating the latest research in its <u>Guiding Principles on Mitigating Violence in the Workplace</u>. The updated guidance includes best practices and a toolkit to help hospitals and health systems customize their workplace violence protection programs.

AONL recommends <u>hospitals and health systems follow six principles</u> as they build on their existing violence prevention efforts:

- Emphasize accountability despite role or discipline.
- Employ comprehensive solutions.
- Ensure interprofessional teams are committed to reporting violence.
- Establish support throughout the organization.
- · Promote a culture of safety.
- Use evidence-based strategies in violence-prevention programs.

Ransomware team targeting hospitals, public health organizations

The Federal Bureau of Investigations, Cybersecurity Infrastructure Security Agency and the Department of Health and Human Services issued a joint statement <u>warning</u> of a new ransomware threat from the Daixin Team, a cybercrime group. Most of the group's efforts target U.S. health care and public health organizations.

The group is deploying ransomware to encrypt servers housing electronic health records and diagnostic, imaging and intranet services. They also are exfiltrating personal identifiable information and threating to release it if a ransom isn't paid.

To help <u>mitigate risk of a ransomware attack</u>, organizations should:

- Implement user training programs and phishing awareness exercises.
- Install updates for operating systems, software and firmware when released.
- Require administrator credentials to install software

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- Secure and monitor remote desktop protocols and other potentially risky services.

Thank you to the 2022 lowa Hospital Heroes

IHA and Iowa hospitals are grateful to our hospital staff who ensure hospitals provide quality care every day. Twelve hospital heroes were recognized at IHA's 2022 Annual Meeting, and each is being highlighted in IHA Today. This issue features Matt Miller, D.N.A.P., from Henry County Health Center in Mount Pleasant. Thank you to all the 2022 heroes and hospital staff for your work and compassion.

If you have someone you want to <u>nominate as a hospital hero</u>, take note for next year's recognition at the 2023 IHA Annual Meeting scheduled from Oct. 10-11. <u>Email Craig Borchard</u> at IHA with questions.

Matt Miller, D.N.A.P.

Dr. Miller has been a valued associate of Henry County Health Center since 2015. He has been the only anesthesia provider since 2021, working tirelessly while being on-call 24 hours a day, seven days a week. Every patient Dr. Miller cares for receives a handwritten card from him, thanking them for trusting him and the surgical team with their care. The emergency physicians rely on Dr. Miller's expertise, and he's a valued member of the hospital team. He's referred to as the "go-to guy" of the hospital by performing difficult IV and central line insertions for inpatient services and infusion therapy patients.





IHA associate member spotlight: Shive-Hattery

<u>IHA associate member Shive-Hattery</u> has been creating design solutions for hospitals and health systems using their expertise and diverse knowledge of health care systems. Shive-Hattery's team of planners, architects and engineers create environments supporting staff in delivering the best patient care, promoting healing for patients and their families, and attracting and retaining top talent.

Shive-Hattery delivers a balance of mission-driven services and fiscal responsibility to help hospitals and health systems remain competitive for patients and staff.

Email Bob Bisenius at Shive-Hattery for more information.

NewsStand

Iowa news

- Who's running for Broadlawns' board?
 6 candidates running for 3 open seats
- Moville to see new medical clinic in 2023
- Opinion: Stand with public health

National news

- RSV surge creates risk of 'tripledemic'
- How 'radical' staffing solutions can help ease the nursing shortage
- Health care workforce lost 333,942 providers in 2021

Online education

- <u>Swing-bed Fundamentals</u>: Tuesday, Nov. 8
- Health Care: Embracing
 Environmental, Social and
 Governance Issues: Wednesday, Nov.
- 2022 IHA Governance Webinar Series: Tuesday, Nov. 15
- Getting Ready for Joint Commission and CMS Health Equity Requirements: Tuesday, Nov. 15
- <u>Patient Rights': An Overview</u>: Tuesday, Nov. 29
- COVID-19 Public Health Emergency: Thursday, Dec. 1
- <u>Pharmacy Conditions of Participation</u>: Tuesday, Dec. 6
- CMS Updates: Thursday, Dec. 15

In-person meetings

- <u>Performance and Process</u>
 <u>Improvement Leadership "Yellow Belt" Workshop:</u> Tuesday, Oct. 18 Wednesday, Oct. 19
- <u>Charge Nurse Leadership</u>
 <u>Development Workshop</u>: Monday, Oct.
 24 Tuesday, Oct.
- Administrative Professionals Conference: Tuesday, Nov. 1
- 340B Day: Tuesday, Nov. 8
- IHA Leadership Development
 Program: Wednesday, Nov. 16 -Tuesday, May 16
- 2022 CPHQ Review Course: Tuesday, Nov. 29 - Wednesday, Nov. 30

Visit IHA's Digital on Demand store for webinars and videos

Members are encouraged to visit IHA's Digital on Demand store to catch up on webinars or informational videos they may have missed.

The IHA Digital on Demand store offers:

- Demonstration and training videos for DataGen, DATABANK and Dimensions dashboards.
- · CEO podcasts.
- Previously recorded <u>webinars and presentations</u> including project presentations from the Advanced Leadership Academy.
- Trustee resources.

Click **HERE** to visit the IHA Digital on Demand store.

Hospital jobs site connects hospitals with qualified candidates

Are you looking for qualified health care professionals for your lowa hospital? <u>HospitalCareers.com</u> can help. This website connects thousands of nurses, providers and other hospital jobseekers with lowa hospitals each year and is a main resource for jobseekers looking for work in health care.

