



## Common Hospital Deficiencies

10 a.m.-Noon Tuesday, Dec. 16

### PROGRAM OVERVIEW

Hospitals face shared challenges, including compliance with federal regulations and accreditation standards. Many frequently cited deficiencies are in infection prevention, patient rights and nursing standards. This session will focus on problematic deficiencies and the expectations of compliance standards.

### LEARNING OBJECTIVES

- Discuss potential solutions for the prevention of these deficiencies.
- Discuss the most-cited hospital deficiencies.
- Explain how hospital staff can keep current with changes in regulations and guidelines.

### INTENDED AUDIENCE

This program is for hospitals, health systems and anyone involved with compliance regulations and standards, including:

- CEOs
- Chief medical officers
- Chief nursing officers
- Compliance officers and legal counsel
- Department directors
- Governing board members
- Pharmacy, dietary, laboratory and radiology staff
- Physicians
- Quality improvement staff
- Regulatory readiness liaisons
- Risk managers
- Safety officers

### SPEAKER

**Nancy Ruzicka** is a consultant on state and federal rules, regulations and interpretative guidelines. She previously worked as the director of integrity and compliance and privacy official at MercyOne Des Moines and the director of regulatory compliance at UnityPoint Health – Des Moines. She also has over 20 years of experience with the Iowa Department of Inspections and Appeals. Ruzicka holds master's degrees in health law and business administration and a bachelor's degree in pharmacy, all from Drake University. She is certified in health care compliance and maintains her Iowa pharmacy license.

### REGISTRATION AND FEES

- IHA member organization rate – \$125

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- IHA nonmember organization rate – \$300

### RECORDINGS POLICY

IHA will provide recordings only to those who have registered for the program.

### CONTINUING EDUCATION POLICY

IHA will verify electronic virtual sign-in and sign-out times for nursing contact hours to be offered for individuals. You must enter your nursing license number on the access registration page. If participating as part of a group, you must assign an on-site proctor to oversee the process required by the Iowa Board of Nursing and IHA. After registering, email Tori Hanson ([hansont@ihaonline.org](mailto:hansont@ihaonline.org)) to receive the proctor agreement and instructions.

### RECORDINGS POLICY

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### REGISTRATION POLICY

- Each organization that registers must provide an email address.
- IHA will send login information and handouts to the provided email address at least 24 hours before the webinar.

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