

Iowa Hospital Association

# WEBINAR SERIES



## **Patient Rights Part 1: Abuse, Restraints and Seclusion**

10 a.m.-Noon March 9

### **PROGRAM OVERVIEW**

Hospitals must comply with the conditions of participation of the Centers for Medicare and Medicaid Services. According to CMS and accrediting organizations such as Det Norske Veritas and The Joint Commission, the patient rights and responsibilities condition of participation consistently ranks among the top condition-level deficiencies cited. Within that condition, most noncompliance issues arise from the regulations governing abuse, restraints and seclusion.

### **LEARNING OBJECTIVES**

- Describe abuse investigation requirements.
- Describe the documentation requirements for restraints and seclusion.
- Explain CMS definitions of abuse, restraints and seclusion.
- Explain the restraint death reporting requirements.

### **INTENDED AUDIENCE**

This program is for hospitals, health systems and anyone involved with compliance regulations and standards, including:

- Behavioral health and psychiatric staff
- CEOs
- CMOs
- CNOs
- Compliance officers and legal counsel
- Emergency department staff
- Nurses
- Physicians
- Quality improvement staff
- Risk managers
- Safety officers
- The Joint Commission liaisons

### **SPEAKER**

**Nancy Ruzicka** is a consultant on state and federal rules, regulations and interpretative guidelines. She previously worked as the director of integrity and compliance and privacy official at MercyOne Des Moines

# **Patient Rights Part 1: Abuse, Restraints and Seclusion**

10 a.m.-Noon March 9

and the director of regulatory compliance at UnityPoint Health – Des Moines. She also has over 20 years of experience with the Iowa Department of Inspections and Appeals. Ruzicka holds master's degrees in health law and business administration and a bachelor's degree in pharmacy, all from Drake University. She is certified in health care compliance and maintains her Iowa pharmacy license.

## **REGISTRATION AND FEES**

- IHA member organization rate – \$125
- IHA nonmember organization rate – \$300

## **RECORDINGS POLICY**

IHA will provide recordings only to those who have registered for the program.

## **CONTINUING EDUCATION POLICY**

Nursing: IHA will provide a certificate of attendance upon completion of the program evaluation and strongly encourages nurses to retain a program brochure as documentation of their participation. Nurses determine whether course content meets the Iowa Board of Nursing's criteria for appropriate continuing education.

## **RECORDINGS POLICY**

IHA will provide recordings only to those who have registered for the program.

## **REGISTRATION POLICY**

- Each organization that registers must provide an email address.
- IHA will send login information and handouts to the provided email address at least 24 hours before the webinar.

## **ADA POLICY**

IHA does not discriminate in its educational programs based on race, religion, color, sex or disability. IHA wishes to ensure that no one with a disability is excluded, denied services, segregated or otherwise treated differently than others because of the absence of auxiliary aids and services. If you need auxiliary aids or services identified in the Americans With Disabilities Act to attend this program, call 515-282-3965, fax 515-283-9366 or write to IHA's Education Department.