



Quality Assessment and Performance Improvement Program

10 a.m.-Noon Tuesday, Nov. 19

PROGRAM OVERVIEW

As a frequently cited condition-level deficiency nationwide, this webinar is necessary for all hospitals. It will discuss the Quality Assessment and Performance Improvement Program standards for acute, critical access and rural emergency hospitals. The webinar will also cover updated program interpretative guidelines.

LEARNING OBJECTIVES

- Discuss the board's responsibility for the Quality Assessment and Performance Improvement Program.
- Explain Quality Assessment and Performance Improvement Program standards and interpretative guidelines for all hospital types.
- Explain the basic requirements for an effective Quality Assessment and Performance Improvement Program.

INTENDED AUDIENCE

This program is for hospitals and health systems, and anyone involved with compliance regulations and standards, including:

- CEOs
- Chief medical officers
- Chief nursing officers
- Compliance officers and legal counsel
- Department directors
- Dietary staff
- Governing board members
- Pharmacy, laboratory and radiology staff
- Physicians
- Quality improvement staff
- Regulatory readiness liaisons
- Risk managers
- Safety officers

SPEAKER

Nancy Ruzicka is a consultant on state and federal rules, regulations and interpretative guidelines. She previously worked as the director of integrity and compliance and privacy official at MercyOne Des Moines and the director of regulatory compliance at UnityPoint Health – Des Moines. She also has over 20 years of experience with the Iowa Department of Inspections and Appeals. Ruzicka holds master's degrees in health law and business administration and a bachelor's degree in pharmacy, all from Drake University. She is certified in health care compliance and maintains her Iowa pharmacy license.

REGISTRATION AND FEES

Quality Assessment and Performance Improvement Program

10 a.m.-Noon Tuesday, Nov. 19

- IHA member organization rate – \$125
- IHA nonmember organization rate – \$300

RECORDINGS POLICY

IHA will provide recordings only to those who have registered for the program.

CONTINUING EDUCATION POLICY

IHA will verify electronic virtual sign-in and sign-out times for nursing contact hours to be offered for individuals. You must enter your nursing license number on the access registration page. If participating as part of a group, you must assign an on-site proctor to oversee the process required by the Iowa Board of Nursing and IHA. After registering, email Tori Hanson (hansont@ihaonline.org) to receive the proctor agreement and instructions.

RECORDINGS POLICY

IHA will provide recordings only to those who have registered for the program.

REGISTRATION POLICY

- Each organization that registers must provide an email address.
- IHA will send login information and handouts to the provided email address at least 24 hours before the webinar.

ADA POLICY

IHA does not discriminate in its educational programs based on race, religion, color, sex or disability. IHA wishes to ensure that no one with a disability is excluded, denied services, segregated or otherwise treated differently than others because of the absence of auxiliary aids and services. If you need auxiliary aids or services identified in the Americans With Disabilities Act to attend this program, call 515-282-3965, fax 515-283-9366 or write to IHA's Education Department.