

Iowa Hospital Association

WEBINAR SERIES



Survey Readiness

10 a.m.-Noon January 26

PROGRAM OVERVIEW

Hospitals and health systems must be prepared from top to bottom for a survey by the Centers for Medicare and Medicaid Services, the state survey agency, The Joint Commission or Det Norske Veritas at any day or time. These surveys can occur for several reasons, including recertification, validation of deemed status or critical access, or complaint, abuse, EMTALA or other self-reported event investigations. Proper preparation can help hospitals avoid and minimize adverse findings discovered during a governmental or accrediting organization survey. This online seminar will help hospitals prepare and manage these unannounced surveys.

LEARNING OBJECTIVES

- Describe what the hospital should do when told that a surveyor is at the door.
- Discuss how to prepare front-line staff for surveyor questions and observations.
- Discuss methods for being your own watchdog.
- Review examples of how hospitals and health systems can keep current on regulatory changes.

INTENDED AUDIENCE

This program is for hospitals, health systems and anyone involved with compliance regulations and standards, including:

- CEOs
- Chief medical officers
- Chief nursing officers
- Compliance officers and legal counsel
- Department directors
- Nurses
- Physicians
- Quality improvement staff
- Regulatory readiness liaisons
- Risk managers
- Safety officers

SPEAKER

Nancy Ruzicka is a consultant on state and federal rules, regulations and interpretative guidelines. She previously worked as the director of integrity and compliance and privacy official at MercyOne Des Moines and the director of regulatory compliance at UnityPoint Health – Des Moines. She also has over 20 years of experience with the Iowa Department of Inspections and Appeals. Ruzicka holds master's degrees in health law and business administration and a bachelor's degree in pharmacy, all from Drake University. She is certified in health care compliance and maintains her Iowa pharmacy license.

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REGISTRATION AND FEES

- IHA member organization rate – \$125
- IHA nonmember organization rate – \$300

RECORDINGS POLICY

IHA will provide recordings only to those who have registered for the program.

CONTINUING EDUCATION POLICY

Nursing: IHA will provide a certificate of attendance upon completion of the program evaluation and strongly encourages nurses to retain a program brochure as documentation of their participation. Nurses determine whether course content meets the Iowa Board of Nursing's criteria for appropriate continuing education.

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REGISTRATION POLICY

- Each organization that registers must provide an email address.
- IHA will send login information and handouts to the provided email address at least 24 hours before the webinar.

ADA POLICY

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