

# 2022 WORKPLACE VIOLENCE WORKSHOP



## PROGRAM OVERVIEW

Learn how to develop, implement and evaluate effective workplace violence programs for hospitals and outpatient clinics.

## TOPICS INCLUDE:

- Collecting, analyzing and presenting workplace-violence-related injury data.
- Developing a comprehensive education plan and knowing what training resources are available.
- Identifying and assessing hazards.
- Implementing and evaluating the program.
- Learning key elements of program improvement and sustainability.
- Understanding workplace violence in health care.
- Using the toolkit.

The focus of this interactive workshop is the development of an effective and sustainable workplace violence program. Attendees will be provided with practical information and tools that will allow them to develop or enhance an existing workplace violence program.

Hospitals are encouraged to send small groups of staff who have responsibilities over the development and management of workplace violence programs. These attendees will participate in group-based work activities throughout the workshop with the goal of developing a draft workplace violence program plan for their facilities.

Workshop content is based on information and tools provided in the Oregon Workplace Safety Initiative Workplace Violence in Healthcare: A Toolkit for Prevention and Management. Work groups will use the toolkit's comprehensive gap analysis tool to define elements of successful initiatives at their facilities and those that need to be enhanced or implemented.

Attendees are encouraged to network and share their ideas and experiences when implementing workplace violence and other safety programs in health care.

Overcoming common barriers, such as changing organizational and staff culture when implementing and sustaining a workplace violence program, will be highlighted.

## LEARNING OBJECTIVES

- Define how to develop a comprehensive workplace violence program plan that is supported by leadership.
- Describe the key components of a sustainable workplace violence program.
- Develop a workplace violence program plan and gap analysis of workplace violence efforts at your facility.
- Identify common barriers to implementing a workplace violence program and how to address them.
- Identify the data needed to define the scope of workplace violence at your facility and to evaluate a workplace violence program.
- Identify the resources needed to manage, implement and sustain a workplace violence program.

## PROGRAM DATES

The workshop consists of six 90-minute virtual sessions. All sessions are scheduled from 2-3:30 p.m. on Thursdays:

**June 30** – Introduction, course agenda, goals, background.

**July 14** – Creating culture, lessons learned, assessing readiness, defining need.

**July 21** – Committee and program management, gap analysis, staff surveys, safety and security assessment.

**July 28** – Overview of evidence-based engineering, work practice and administrative controls.

**Aug. 4** – Communication/social marketing plan, education and training for staff and other stakeholders, policy and finalize plan.

**Aug. 18** – Implementing and evaluating plan, measuring outcomes and process activities and procedures, tips for program sustainability, support.

## SPEAKER



**Lynda Enos**, ergonomics consultant for HumanFit, is an occupational health nurse and certified professional ergonomist with more than 30 years of work and consulting experience in industrial and health care ergonomics and safety. From 2015-2017, Enos worked with five hospitals in Oregon to develop comprehensive workplace violence programs as part of a project sponsored by the Oregon Association for Hospitals and Health Systems. Through this project, she developed the Oregon Workplace Safety Initiative Workplace Violence in Healthcare: A Toolkit for Prevention and Management. In 2019, Enos helped the Oregon State Stabilization and Crisis Unit further develop their workplace violence prevention program for 23 group homes for adults and children. Enos holds a bachelor's degree in nursing and a master's degree in human factors/ergonomics from the University of Idaho.

## REGISTRATION

Register online at [www.ihaonline.org](http://www.ihaonline.org).

## REGISTRATION FEES PER ORGANIZATION

- IHA members – \$349
- IHA associate members – \$399
- Non-IHA members – \$499

## CONTINUING EDUCATION

The Iowa Board of Nursing has approved the Iowa Hospital Association as a provider (No. 4) of continuing education for nurses. Participants are eligible for 1.5 nursing contact hours per session if they attend the session in its entirety. Partial credit for individual sessions will not be granted. Participants can submit evaluations for this event to the Iowa Board of Nursing.

## PROGRAM LOCATION

This program will be available through Zoom. Auto-generated captions (live transcription) will be available for virtual attendees.

## CONFERENCE MATERIALS AND RECORDINGS

- This is a paperless conference. Conference materials will be emailed and in your “My Registrations” on your IHA account when available.
- This program is NOT being recorded.

## REGISTRATION/CANCELLATION/REFUND POLICY

- If registering by mail, attach a copy of the registration form when payment is sent. IHA will bill no-shows.
- Cancellations and substitutions are welcome anytime. Email cancellations and substitution requests to [iharegistration@ihaonline.org](mailto:iharegistration@ihaonline.org).
- IHA will give full refunds to cancellations received 10 or more business days before the conference.
- IHA will charge a \$50 administrative fee to cancellations received six to nine business days before the conference.
- IHA will not refund cancellations received five or fewer business days before the conference.
- IHA will calculate refunds by the date received and the IHA business days remaining before the conference.
- IHA reserves the right to cancel the conference because of low enrollment. If so, IHA will notify preregistered participants and provide full refunds.

## ADA POLICY

IHA does not discriminate in its educational programs based on race, religion, color, sex or disability. IHA wishes to ensure no one with a disability is excluded, denied services, segregated or treated differently than others because of the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the Americans With Disabilities Act to attend this conference, call IHA at 515-288-1955, or write to the IHA Education Department.

